

5 Handy Tips to Avoid Online Scams

Anyone can be a target for online scams.
Use these tips to stay safe online whether
you're at work or home.



1 Be social, but with care

Your personal information on social media can be used for targeted online scams.

How it works

- Hackers can create fake accounts to join your network
- Scammers may steal sensitive information from your social profiles (e.g. date of birth, address, etc)

Tip: Don't include your date of birth, address or other sensitive information on your social profiles



2 Don't get caught by a phish

Many online scams start with phishing attacks.

How it works

- Scammers use fake emails to trick users into giving away access to important information or money
- Scammers may target specific individuals through 'spear phishing'
- Scammers often buy & collect emails to use in mass scams



3 Think like a scammer

Know how scammers operate, so you can easily spot a scam!

Keep your eyes peeled for obvious signs of phishing

- Poor spelling & grammar
- A sense of urgency in the message to click or forward
- Requests for personal information or money



4 Report a phish

If you receive a phishing email know how to respond.

Take these actions

- Do not click on links or attachments
- Do not respond to the email
- At work, notify your IT department immediately
- At home, report the phish to Scamwatch



5 Keep your details secure

Using the same password across some (or all) of your accounts can make it easy for scammers to easily access all of your accounts!

Improve your online security today

- Change your passwords to passphrases (easy to remember phrases)
- Do not use the same passphrase across multiple accounts
- Sign up to a reputable password manager to safely store your login details





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